

Confirmation Letter

Xiamen Airlines:

On behalf of _____(company),

I hereby confirm that the circular *2020-OIB-064A(ENG) Notice Emphasizing Again Matters Needing Attention when Taking Xiamen Airlines Flights* has been duly received. We promise to inform the passengers of the relevant notices and regulations at the time of trading. If required, we shall provide Xiamen Airlines with documents indicating that the content of the circular has been fully notified to the passengers.

Signature/Date

Attachment: *2020-OIB-064A(ENG) Notice Emphasizing Again Matters Needing Attention when Taking Xiamen Airlines Flights*



INFORMATION BULLETIN FOR AGENT

Doc No: 2020-OIB-064ENG

Notice Emphasizing Again Matters Needing Attention when Taking Xiamen Airlines Flights

Dear GSA, authorized agents,

To protect the health of passengers and to prevent the spread of COVID-19, Xiamen Airlines is taking strict preventive measures according to the requirements of the Civil Aviation Administration of China. Measures implemented include: temperature screening by Infrared Thermometer at check-in counters **and** boarding gates; requesting passengers to wear face masks in the airport, while boarding and during the entire flight; and denying boarding to passengers who have symptoms like fever ($\geq 37.3^{\circ}\text{C}$), fatigue or dry cough, take antipyretics to conceal the symptoms, or do not accept the temperature screening.

If inbound passengers to China fail to truthfully declare the health conditions, conceal or falsify the relevant contact history and oversea travelling and residing history (including Hong Kong and Macao Special Administrative Regions and Taiwan Province), refuse the temperature monitoring or medical inspection, refuse to undergo centralized medical observation or medical treatment, or not comply with relevant regulations of medical observation and commit acts that disturb the prevention and control of the epidemic,

liabilities shall be investigated and affixed in accordance with relevant laws and regulations.

According to the guideline *Opinions on Further Strengthening Frontier Health and Quarantine Work and Punishing Illegal Activities and Crimes of Obstructing Frontier Health and Quarantine by Rules of Law* jointly released by the Supreme People's Court, the Supreme People's Procuratorate, the Ministry of Public Security, the Ministry of Justice and the General Administration of Customs of the People's Republic of China, passengers who commit any of the following acts will be identified as disturbing the frontier health and quarantine:

1. Quarantinable epidemic victims or suspects refusing to implement health and quarantine measures requested by the customs including the health declaration, body temperature monitoring, medical inspection, epidemiological investigation, medical screening, sampling, etc. and sanitization measures including isolation, check-up detention, on-site clinical check-up, referral, etc. in accordance with *Frontier Health and Quarantine Law* and other laws;
2. Quarantinable epidemic victims or suspects not reporting truth about their infectious diseases by not truthfully filling out their health statement cards, or by forging or falsifying forms and certificates of quarantine;
3. Anyone knowing or ought to know that special articles such as microzoaria, human tissue, biological, blood and hemoproducts, which are subject to approval management, may cause the spread of quarantinable infectious diseases, evading the inspection and

making cross-border transport or mailing of these articles;

4. Other acts refusing to implement health and quarantine measures requested by the customs in accordance with *Frontier Health and Quarantine Law* and other laws.

Agents should attach great importance to the public interests and the safety of the passengers and inform passengers of the above matters strictly following the requirements of the airlines.

Once the agents fail to notify passengers as requested by Xiamen Airlines, penalty of CNY10,000 (or equivalent local currency) or more per passenger will be imposed after verification. Once the failures to notify passengers arouse adverse social influence or other relevant consequences, the ticketing authority of the agents shall be suspended immediately. In addition, the agents shall undertake the joint and several liability.

If there's any violation of local laws and regulations, the local laws and regulations shall prevail.

Thank you for your understanding and cooperation!

Xiamen Airlines

20th Mar, 2020